# POZNAN UNIVERSITY OF TECHNOLOGY



EUROPEAN CREDIT TRANSFER AND ACCUMULATION SYSTEM (ECTS)

## **COURSE DESCRIPTION CARD - SYLLABUS**

Course name

Human Resources Management [N1Log2>ZZL]

Course				
Field of study Logistics		Year/Semester 3/5		
Area of study (specialization)		Profile of study general academ	ic	
Level of study first-cycle		Course offered i Polish	n	
Form of study part-time		Requirements compulsory		
Number of hours				
Lecture 8	Laboratory classe 0	es	Other 0	
Tutorials 8	Projects/seminars 0	5		
Number of credit points 2,00				
Coordinators		Lecturers		
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#### **Prerequisites**

The student has knowledge of the basics of management - knows the concepts related to management, organizational culture, delegation of responsibility, etc. The student understands and is able to analyze The processes taking place in the relations between people in the organization. The student is aware of the importance of the human factor in the organizational qualitative and quantitative context.

#### **Course objective**

The aim is to get students to know the problems of Human Resource Management, especially related to the position of the head (and leadership) team.

#### **Course-related learning outcomes**

Knowledge:

1. Student has the knowledge of the recruitment and selection process; knows the basic tools of tangible and intangible motivational system and practical methods of assessment staff [P6S\_WK\_08] 2. Student has knowledge of the effects of management, delegation of responsibility and making decisions participation processes in the organization [P6S\_WK\_08] [P6S\_WK\_10] 2. Student knowledge of the effect of a staff alville developing and how to entirging the communication

3. Student knows the methods for staff skills developing and how to optimize the communication

process between members of the organization [P6S\_WK\_08]

4. Student has knowledge of organizational standards of Human Resources Management [P6S\_WK\_08] [P6S\_WK\_10]

#### Skills:

1. Student is able to prepare the staff selection process, to assess the functioning of the organization system, knows, how to motivate employees, and how to prepare a appropriate of an assessing employees questionnaire [P6S\_UU\_01] [P6S\_UW\_04]

2. Student uses acquired knowledge to resolve problems arising in the field of Human Resource Management [P6S\_UW\_04]

3. Student is able to arrange business meeting, prepare a report, presentation and deliver the speech [P6S\_UU\_01]

4. Student is able to assess the sources of managerial influence [P6S\_UU\_01]

Social competences:

1. Student is aware of the relation between staff selection and staff motivation process and is able to assess the quality of work in the organization [P6S\_KO\_02]

2. Student understands and recognizes the need for powers delegation [P6S\_KR\_02] [ P6S\_KR\_01]

3. Student is aware of the rank of the value of information in the organization understands the need for permanent optimization and improvement in this area [P6S\_KO\_02]

## Methods for verifying learning outcomes and assessment criteria

Learning outcomes presented above are verified as follows:

Lecture: Ends with a written test.

The test contains 9 - 13 closed and open questions.

The condition of passing is receiving 51% of points.

Tutorial: With an assessment resulting from the implementation of 5 tasks. Formative assessment are points from tutorials.

The condition for passing the tutorials, i.e. the final assessment, is to receive 51% of the points.

## Programme content

- 1. Subject matter, objectives, importance and evolution of human resource management.
- 2. Recruitment and selection of personnel.
- 3. The role of the manager in the process of recruitment, onboarding and offboarding.
- 4. The basic theories and tools of motivation.
- 5. The appreciation process (feedback).
- 6. The mechanisms of managerial influence .
- 7. Training of management and executive staff.
- 8. Communication in the organisation.

#### **Course topics**

Lecture:

1. Subject matter, objectives, importance and evolution of human resource management.

2. Recruitment and selection of personnel (from the point of view of the employer and the applicant), Candidate Experience.

- 3. The role of the manager in the process of recruitment and onboarding.
- 4. The basic theories and tools of motivation.
- 5. The appreciation process (feedback).
- 6. The mechanisms of managerial influence (considering the pyramid of power and knowledge).
- 7. Training of management and executive staff (including coaching and mentoring).
- 8. Communication in the organisation.
- Tutorials:
- 1. Team entry and exit (considering the rules of cooperation between manager and team).
- 2. Rewarding and admonishing communication.
- 3. Building an appreciation algorithm.
- 4. Motivation and the values recognised by different generations.
- 5.Leader and manager similarities and differences.

6. Effectiveness of training, improvement through coaching and mentoring.

7.Competences expected in the current labour market (analysis of application documents).

8. Meetings, public speaking, presentation of reports, principles of communication in the organisation (formal and informal).

## **Teaching methods**

Lecture: pps presentation, discussion, case study.

Exercises: pps presentations, role playing, presentation of thematic platforms (e.g. e-recruter), specialized webinars (additionally). The pyramid of knowledge and power. Training of managers and executive staff (including coaching and mentoring).

### Bibliography

Basic:

1. Armstrong M., Zarządzanie Zasobami Ludzkimi, Wydawnictwo Wolters Kluwer, Warszawa 2016. 2. Wyrwicka M., Grzelczak A., Krugiełka A., Polityka kadrowa przedsiębiorstwa, Wydawnictwo PP, Poznań 2010.

3. Oleksyn T., Zarządzanie zasobami ludzkimi w organizacji, Wydawnictwo Wolters Kluwer, Warszawa 2014.

4. Krugiełka A, Bartkowiak A., Knap-Stefaniuk A., Sowa-Bethane E., Dachowski R., Onboarding in Polish Enterprises in the Perspective of HR Specialists, nt. Journal Environmental Research of Public Health 2023, 20, 151.

5. Krugiełka A., Modelowanie CSR - W obszarze klienta wewnętrznego, Wydawnictwo PP, Poznań 2019.

Additional:

1. Kożusznik B., Zachowania człowieka w organizacji, PWE, Warszawa 2014.

2. Personel i Zarządzanie, miesięcznik INFOR.

### Breakdown of average student's workload

	Hours	ECTS
Total workload	50	2,00
Classes requiring direct contact with the teacher	16	1,00
Student's own work (literature studies, preparation for laboratory classes/ tutorials, preparation for tests/exam, project preparation)	34	1,00